



**iimantra**

## Website Services and Pricing List

Please note: All our prices are subject to change.

# Our Five Levels of Service and there cost implications



## Level One: the Project

### The creation phase and the maintenance phase

Each new project has a creation phase, and a maintenance phase. Each phase can be packaged together or operated separately on a pay as you go tariff, which would be charged on an hourly basis.

### What is a Project?

We define a new project, as the creation of a new website or the re-design of a website and re-structure of associated components such as domain names, hosting and content.

- The standard fee for this is charged at a per project basis or client requirement, which will depend of the level of features built into the project.

Typical features may include the number of website pages to be built, would the new website include a staff or client login area, a content management system such as a database, taking a booking or selling a product online;

“Typical features of a new website”

All domains sold within a package are either a .co.uk or .org.uk domain, which are subject to UK domain governance and availability.

All domains sold within a package is alive as long as the package it is included with is alive. If the package is at an end; the service level agreement is at an end. The package will need to be renewed before service can be resumed to a domain and hosting.

# Package Breakdown

## Basic Package Rates information

Item	Website Page	Features	Price
0089	1 - 6 page project	Includes; 1 domain, website maintenance, 5 gig hosting.	£178.00
0090	7 - 10 page project	Includes; 1 domain, website maintenance, 10 gig hosting, control panel, POP3 Email, 7 FTP Accounts, Unlimited data traffic	£380.00
0091	11 - 15 page project	Includes; 1 domain, website maintenance, 15 gig hosting, control panel, POP3 Email, 11 FTP Accounts, Unlimited data traffic	£550.00
0092	16 - 20 page project	Includes; 1 domain, website maintenance, 20 gig hosting control panel, POP3 Email, Unlimited FTP Accounts, Unlimited data traffic, load balanced, MySQL database, free domain transfer, SSL	£780.88
0093	21 - 30 page project	Includes; 1 domain, website maintenance, up to 20 gig hosting, control panel, POP3 Email, Unlimited FTP Accounts, Unlimited data traffic, MySQL database, free domain transfer, web accessibility for disabled access	£880.88
0094	21 - 30 page project	Includes; 2 domain, website maintenance, 20 gig hosting control panel, POP3 Email, Unlimited FTP Accounts, Unlimited data traffic, load balanced, MySQL database, free domain transfer, Visitor statistics, SSL	£1320.00
0095	31 - 40 page project	Includes; 3 domain, website maintenance, 20 gig hosting control panel, POP3 Email, Unlimited FTP Accounts, Unlimited data traffic, load balanced, MySQL database, free domain transfer, SSL	£2220.00

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## LEVEL TWO:

# WEBSITE MAINTENANCE

When website maintenance is exceeded for a particular month

Website maintenance is bundled within the service level of a package, it is limited to **FIVE hours work per month**, when this threshold is exceeded, any work carried out to a website or affected components requiring work within the associated package is charged at the higher rate of £9.44 per hour.

### What is Website Maintenance?

We define this as; small changes, general maintenance, bug fixing and updates made to an existing website.

- The standard fee for this is charged at an hourly rate;
- Website maintenance is typically bundled within the service level agreement of a package chosen by you the client;
  - A package has a life span of 12 months from its start date to its end and is then renewed;
  - The difference between a project and a package is; the project is associated with the work to be done on the website from planning stage to implementation stage, whereas the package is associated with the service level agreement (i.e. what are your responsibilities as the client, what are our responsibilities as the design agency, how much will the project cost and how long the project will last before it is required to be renewed.
  - When website maintenance is bundled within the service level agreement of a package it is limited to **FIVE hours work per month**.

### 3 New Work Orders

New Work Order Rates	Price
Per/Hour	£9.44
Six (6) Hours Per/Day	£56.64
Five (5) Days Per/Week (Monday - Friday)	£283.20

#### What is a New Work Order?

We define this as; any work outside of the scope of the website maintenance made to an existing website would be considered as a new work order.

- The standard fee for this is charged at an hourly rate;

New work orders are signed-off when completed by the client and design agency.

# LEVEL THREE:

# 3

## 4 Pay-As-You-Go Work Orders

Pay-As-You-Go Work Order Rates	Price
Per/Hour	£8.40
Five (5) Hours work order voucher	£42.00
Six (6) Hours work order voucher	£50.40
Seven (7) Hours work order voucher	£58.80
Ten (10) Hours work order voucher	£84.00
Twenty (20) Hours work order voucher	£168.00

### What is a Pay-As-You-Go Work Order?

This is a prepayment feature for work to be carried out on your website in the future.

- You the client only Pays for what you use;
- Pay as you go vouchers are available to purchase in tariff rates of 5 hours, 6 hours, 7 hours, 10 hours and 20 hours (see below for rates);
- Unused time can be saved to use later;
- Vouchers will not expire as long as the package is alive.

LEVEL FOUR:

PAYG

4



## 5 Pay-As-You-Go Work Orders Per-Page Basis

Pay-As-You-Go Per-Page Rates	Price
Per/Static Page	£85.00
Maximum dimensions of one static page	1000 pixels by 1080 pixels

What is a Pay-As-You-Go Work Order, on a Per-Page Basis

This is a premium service for work to be carried out on a static page in your website.

- Pay as you go Per-Page is the cost for work to be carried out on a page by page basis.
- The cost for each static page will be as follows:

LEVEL FIVE:

PAYG  
Per-Page Basis

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# Thank You

if you have any questions please do not hesitate in contacting us.

**iimantra.NET**

PO BOX 1657 Huddersfield  
HDI 9SL  
Tel: 07899 746 689 |  
info@iimantra.net www.iimantra.net

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